

iOS tips and tricks
Your Apple Device

Understanding your device

This section is all about understanding your Apple device including

- Basic navigation
- Settings
- Downloading and using Apps
- Software updates
- Customising your home screen
- Troubleshooting
- Where to learn more

Basic navigation

- To open an app, just tap on it
- To close an app either swipe up from the bottom of the screen or, if your phone has a home button, just press the home button
- Swipe down from the top left to access notifications.
- Swipe down from the top right to access phone controls including sound, brightness, WiFi, Bluetooth, music controls and connected home control devices.

Settings

- Sounds and Haptics
- General
- Control centre
- Display and Brightness
- Accessibility
- Siri and Search
- Emergency SOS
- Passwords

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Downloading and using apps

- There are a lot of Apps available, some which may be used for fun or creativity and some which may increase accessibility or productivity.
- You can search for an App through the App store, using either the name or key words.
- You can also use forums or a search engine to find apps that might suit your needs.
- Check the ratings and reviews of apps to determine whether there are common issues or bugs

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Downloading Apps Demonstration

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Software Updates

- Software updates are a set of changes to the software on your device that will update or improve it.
- They are often released to resolve specific security vulnerabilities or bugs.
- Updates can be installed either manually or automatically.
- Some apps will only run on later versions of software.
- Sometimes software updates can change how you use your phone.
- Apple releases a major software update once a year which typically brings enhanced accessibility options, increased settings and functions available within the phone.

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Software Updates demonstration

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Customising your home screen

- To increase the useability of your phone and ensure that it is easy to locate regularly used apps
- Reduce visual clutter on each screen to visually assist with navigating to preferred icons.
- Feel more organised

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Customising your home screen demonstration

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Widgets

Provide a quick way of seeing data in an app without opening the app.

- Swipe to the right top open widgets.
- You can customise what widgets appear in your list.

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Troubleshooting

If you are having difficulty with your device try the following:

- Check that your internet is connected
- Check your mobile data is on
- Turn your phone off and on again
- Check whether you need to perform a software update.
 - Be aware that software updates can impact certain apps or settings on your device.
- Check if any accessibility options are turned on

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Where to learn more

- Apple support
 - <https://support.apple.com/en-au>
 - Tap on the iPhone/Mac/watch user guide or use the search function
- Apple support YouTube channel
 - <https://www.youtube.com/applesupport>
 - This channel has short instructional videos, including how to use basic functions, accessibility settings and more.

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